



## Client Registration Form

Owner Name: \_\_\_\_\_ Phone: \_\_\_\_\_ Cell: \_\_\_\_\_  
Email: \_\_\_\_\_ Address: \_\_\_\_\_  
City: \_\_\_\_\_ Postal Code: \_\_\_\_\_

### Alternate Emergency Contact:

Name: \_\_\_\_\_ Phone: \_\_\_\_\_  
Vet Clinic: \_\_\_\_\_ Phone: \_\_\_\_\_

Please choose from one of the following if you are boarding your **DOG** and **INITIAL**

**1. Yes, I give permission for my dog to socialize with other dogs of similar size and temperament**

\_\_\_\_\_ (Initial)

**2. No, my dog is NOT social and/or I do not give consent to allow him/her to play with others**

\_\_\_\_\_ (Initial)

Your pet's care is our number one priority. If your pet should require veterinary attention at any time during their stay at Tails Wag Inn Inc, we will attempt to contact the owner and/or the owner's emergency contact before proceeding. If efforts to reach the owner or the owner's contact fail, Tails Wag Inn Inc. will contact a veterinarian at their discretion. If we must seek the services of a veterinarian for *any reason* the owner is responsible for all charges incurred.

The owner is responsible for any damage caused by their pet. Tails Wag Inn Inc. will not be held responsible for any items lost or damaged. Payment methods accepted include cash, debit, VISA and Mastercard. *Sorry, no cheques.*

We strongly recommend the use of flea/deworming prevention before boarding/daycare. If your cat or dog is found to be carrying fleas during their stay they will be given treatment as required– the cost of which is the responsibility of the owner.

We do not feed raw diets or rawhide chews in the kennel as they may pose safety concerns for the pets and staff. We apologize for any inconvenience this may cause. We are happy to offer a quality maintenance kibble and treat/enrichment options.

**Check out is available anytime during our morning pick up hours. If pick up is required during afternoon hours a \$14 "Stay to Play" charge will be added to the invoice per kennel booked. Please check our hours of operation before picking up/dropping off. They are available on our website [www.tailswaginn.ca](http://www.tailswaginn.ca), or ask at the front desk.**

A cancellation fee of \$20/kennel will be charged for all cancellations made without 48 hours notice. This fee is increased to \$40/kennel for holiday booking cancellations. Early pick up without 24 hours' notice is also subject to a \$20 fee.

If an owner fails to collect their pet on the scheduled departure date and no contact is made within 20 days after the scheduled departure the animal will be considered surrendered and will be cared for as per Tails Wag Inn Inc's discretion.

*I have read and understand the terms below, which will apply anytime my pet is under the care of Tails Wag Inn Inc.*

Date: \_\_\_\_\_

Owner Name: \_\_\_\_\_ Owner Signature: \_\_\_\_\_